Transcript Requests
There is no fee charged for sending transcripts. This policy is subject to change. Students may request transcripts electronically from their LFCC student information account. All other requests for a transcript must include the signature and student identification number/Social Security number of the student.

The College does not provide copies of transcripts from other schools. Such copies must be obtained from the originating source. Students must provide written authorization at the time of the transcript request in order for any other person to pick-up a student transcript.

Accounts
Each student who enrolls at LFCC must meet his or her financial obligations to the College before transcripts, certificates, diplomas or degrees will be issued to the student. A student with delinquent accounts will be withdrawn, refused admittance to classes, precluded from registering for a course(s) or subject to civil court action. Students with special circumstances need to contact the financial aid officer or the budget and financial services officer regarding their situation.

Administration and Collection Charges
Past due accounts are charged a one percent per month, 12 percent per year, administrative and collection fee. The College utilizes a collection agency to assist in the collection of past due amounts. Costs of all collection efforts are passed to the debtor. Past due accounts sent to a collection agency are assessed an additional collection charge, usually 25 percent. This charge is calculated to provide the normal collection fee to the collection agency and to provide the full amount due the College.

LFCC participates in the Set-Off Debt Collection Program. This program permits the College to collect past due amounts from its debtors’ by appropriating an individual’s Virginia tax refunds and lottery winnings.

Dishonored or Insufficient Funds Checks
A service charge of $20.00 is assessed for any check dishonored by a student’s bank. Student accounts must be cleared immediately in order for the College to continue to provide service.

Refunds
Students are eligible for a refund for the credit hours dropped during the add/drop period of the standard or nonstandard session of the course(s). The refund will be at the per-credit rate, but no refund will exceed the student’s tuition charges. A refund is given for the difference between:
• the student’s tuition charges and
• revised tuition charges using the per-credit rate calculated from the number of credit hours for which the student remains enrolled.

Determination of Refund
To be eligible for refund under any of the above circumstances, a student must complete the drop procedure within the student information system. Eligibility for a refund is determined by the date the drop transaction is completed. The number of times a course has met is not used in determining eligibility for a refund. Questions regarding refunds should be directed to the Business Office.

The College has a military emergency refund policy that complies with state and federal regulations.